CONSUMER GRIEVANCES REDRESSALFORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This 06th day of August' 2024

C.G.No.85/2024-25/Kadapa Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Smt. G. Eswaramma

Member (Independent)

Between

Sri. Y.V. Narayana Reddy, Intioboyapalli,

Lingala (M), Kadapa District.

Complainant

AND

- 1. Dy. Executive Engineer/O/Pulivendula
- 2. Executive Engineer/O/Pulivendula

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.08.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

01. The complainant filed the complaint during Vidyut Adalat conducted at Puivendula on 05.07.2024 stating that though agricultural service connection was sanctioned to him, the line was not erected.

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- 02. The said complaint was registered as C.G.No.85/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that due to shortage of line material such as Disc Insulators, Pin Insulators, Earth Pipes etc., in the District Stores there was delay in erection of the line and now the said material is available in the District Stores and they have drawn the same and completed line erection work.
- 03. Heard respondents through video conferencing. The complainant remained absent. When we contacted the complainant through phone, he reported that the respondents completed line erection work and redressed his grievance and requested to close the complaint. Since the purpose of the complainant is served, the complaint is closed. There is no order as to costs.
- 04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation. No. 3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of August'2024.

Member (Technical)

Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate

Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot

No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedevarapadu Road, Kurnool-518002, State of Andhra Pradesh.

06/08/24

The Stock file.